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| **Dipali Patil** |  |
| **Mobile**: +91 7743967725 / +91 8788896189 **E-mail Id:**dipalipatil212@gmail.com  **SUMMARY**   * Tech Lead Software Engineer with 5 years of work experience in Microsoft .Net, C#, ASP.Net MVC and Microsoft SQL Server. * Sound Communication skills. * Willing to learn and work in new technologies.   **EXPERIENCE**  Tech Lead Software Engineer July 2016 - Present  Nice Interactive Solutions Ltd. Pune, India.  Senior Software Engineer Nov 2013 – July 2016  Persistent Systems Ltd. Pune, India.  **EDUCATION**   |  |  |  |  | | --- | --- | --- | --- | | **Degree and Date** | **Institute** | **Major and Specialization** | **Aggregate Percentage** | | Bachelor of Engineering,  June 2013 | K. K. Wagh Institute of Engineering and Research Center, Nashik(University: Pune University) | Computer Science | 71% | | HSC,  March 2009 | K. Narkhede Vidyalaya, Bhusawal | Physics, Chemistry, Mathematics | 83.30% | | SSC,  March 2007 | Ahilyadevi Kanya Vidyalaya, Bhusawal | General Science | 84.16 % |   **PROJECTS**   |  |  | | --- | --- | | Project | Advanced Screen Recording (Connect API) | | Company | Nice Interactive Solutions Ltd. Pune, India. | | Customer | United Health Group (UHG) | | Description | This project involves development of interface which will allow user to access nice application functionalities using connect API. This interface is developed to start the screen recording of an agent as per requirement of agent’s supervisor. These recordings can be played back later to check, for how much time the agent was doing productive work. | | Roles and Responsibilities | Roles:.Net Developer  Responsibilities:  Creating a test lab of NICE environment having the connect API plugin  Design the architecture of project.  Developing User Interface.  Writing business logic to access the APIs developed to access Nice product.  Decision making  Writing business logic for various CRUD operations.  Unit and Sanity testing of Application  Documentation of process  Peer code review  Integration of Application with other related applications/systems. | | Software Tools/Skills: | ASP.Net MVC, Javascript, Jquery, Entity Framework, HTML, CSS, TFS, MS Visual Studio 2017, MS SQL Server 2012R2, .Net framework 4.5, Windows |  |  |  | | --- | --- | | Project | Media Interconnect | | Company | Nice Interactive Solutions Ltd. Pune, India. | | Customer | Docomo, Vodafone, WFM | | Description | These projects involve development of importing non-legacy calls into Nice legacy products. It allows third party calls to be played back from Nice products, such as NIM and Engage. Once inserted, these calls will the part of Nice product and need not be looked separately. | | Roles and Responsibilities | Roles: .Net Developer  Responsibilities:  Creating a test lab of NICE basic environment  Writing windows service logic for communicating the system with the current available system.  This application is used to import the third-party calls into NICE environment.  Writing business logic for various CRUD operations.  Writing Stored Procedure, Jobs and triggers in SQL Server.  Unit and Sanity testing of Application  Documentation of process  Peer code review  Integration of Application with other related applications/systems. | | Software Tools/Skills: | MS Visual Studio 2012, MS SQL Server 2008R2, .Net framework 4.5, Windows |  |  |  | | --- | --- | | **Project** | Navman Wireless (Vehicle Navigation Management system) | | **Company** | Persistent Systems Ltd. Pune, India. | | **Customer** | Navman | | **Description** | This project involves development of fleet management system. It allows fleet administrators to track the vehicle’s location, to monitor the vehicle’s condition and to communicate with the vehicles. Communication with vehicles is a two-way communication. | | **Roles and Responsibilities** | **Roles:** UIDesigner, .Net Developer  **Responsibilities:**   * Designing UI using Winform controls and write code behind for them. * Writing windows service logic for communicating the system with hardware.   This communication is done by sending SMDP messages, the incoming and outgoing messages are handled by using multithreading   * Writing business logic for various CRUD operations. * Writing Stored Procedure, Jobs and triggers in SQL Server. * Unit and Sanity testing of Application * Bug finding and their resolution. * Documentation of process * Peer code review * Integration of Application with other related applications/systems. | | **Software Tools/Skills:** | MS Visual Studio 2012, MS SQL Server 2008R2, .Net framework 4.5, WCF, ADO.Net, TFS, Windows | | **SKILLS**  **Languages:**   * C#   **Frameworks**   * ASP.Net * MVC * ADO.Net   **Front End Technologies:**   * HTML * JavaScript * CSS * JQuery   **Database Technologies**:   * MSSQL * LINQ   **IDEs:**   * Microsoft Visual Studio   **Tools:**   * MS SQL Server Management Studio * TFS   **Operating Systems:**   * Windows |

**HONORS**

**You Made A Difference Award** *(Persistent Systems Ltd. Pune, India.):*

Received this award in FY14-15 Q2 for using efficient analytical and technical skills while working on critical issue.

**SPOT Award***(Nice Interactive Solutions Ltd. Pune, India.):*

Received this award in FY16-17 Q1for competing the project with dedication, considering the tight deadlines.

**Hall of Fame Award***(Nice Interactive Solutions Ltd. Pune, India.):*

Received this award in FY17-18 for helping in bringing excellent revenue and higher customer satisfaction(CSAT) ratings.

**LANGUAGES**

**English**

Professional working proficiency

**Marathi**

Native or bilingual proficiency

**PERSONAL DETAILS**

**Date of Birth:**Oct 22, 1991

**Permanent Address:**

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